



Rental Management Platform



Effective Date: June 21, 2026
Version 1.0

These Terms govern your use of the RentStack software,
website, and all related services.

Section 1

Definitions

RentStack refers to the rental ERP software and all related services.

Company refers to RentStack.

User refers to the individual or business using RentStack.

Customer refers to the end customer managed by the User inside RentStack.

Subscription means any paid or free plan offered by RentStack.

Section 2

Acceptance of Terms

By registering an account or using RentStack, you agree to comply with these Terms and all applicable laws.

If you do not agree, you must discontinue using the service.

Section 3

Eligibility

To use RentStack, you must:

- Be at least 18 years old.
- Have authority to operate the business.
- Provide accurate registration information.
- Keep your account information updated.

Section 4

User Account

You are responsible for:

- Keeping your password secure.
- All activities performed through your account.
- Adding only authorized employees.
- Immediately notifying RentStack of unauthorized access.

Section 5

Subscription Plans

RentStack may offer Free Trial, Monthly Subscription, Annual Subscription, and Enterprise Plans. Subscription prices may change with prior notice.

Section 6

Payment Terms

- Subscription fees are payable in advance.
- Payments are non-refundable unless required by law.
- Failure to pay may result in suspension of your account.
- Taxes applicable in your jurisdiction are your responsibility.

Section 7

Free Trial

Free trial users receive limited-time access. RentStack reserves the right to end the trial at any time, restrict premium features, or delete inactive trial accounts after reasonable notice.

Section 8

Business Data Ownership

All business information entered into RentStack remains the property of the User, including customers, inventory, rental records, payments, bookings, reports, invoices, and documents. RentStack does not claim ownership of your business data.

Section 9

Data Security

RentStack implements reasonable security measures to protect your information. However, no online service is completely secure. Users should maintain strong passwords, restrict employee access, and regularly review permissions.

Section 10

User Responsibilities

You agree to:

- Use RentStack only for lawful purposes.
- Maintain accurate business records.
- Comply with local tax laws.
- Protect customer information.
- Keep backups of important business documents.

Section 11

Prohibited Activities

You must not attempt to hack RentStack, reverse engineer the software, upload malware, share login credentials publicly, use RentStack for illegal activities, or misrepresent your business. Violation may result in immediate account suspension.

Section 12

Rental Transactions

RentStack only provides software for managing rentals. RentStack is not responsible for rental agreements between businesses and customers, damage to rented items, customer or payment disputes, late returns, or legal compliance of rental businesses. The User is solely responsible for managing their rental operations.

Section 13

Customer Data

Users are responsible for obtaining necessary consent before storing customer information and must comply with applicable privacy and data protection laws.

Section 14

Availability

While RentStack aims for high availability, we do not guarantee uninterrupted service. Downtime may occur due to maintenance, network issues, cloud provider outages, or force majeure events.

Section 15

Software Updates

RentStack may add features, remove outdated features, improve performance, fix bugs, or update the interface. These updates may occur without prior notice.

Section 16

Intellectual Property

All intellectual property rights relating to RentStack — including software, source code, branding, logos, design, and documentation — remain the exclusive property of RentStack. Users receive a limited, non-transferable license to use the software.

Section 17

Backup Policy

Although RentStack performs reasonable data protection measures, Users are encouraged to maintain their own backups of critical business information.

Section 18

Suspension or Termination

RentStack may suspend or terminate accounts if subscription fees remain unpaid, fraudulent activity is detected, Terms are violated, or illegal activities are identified.

Section 19

Account Cancellation

Users may cancel their subscription at any time. After cancellation, access may continue until the current billing period ends. Data may be deleted after a reasonable retention period unless otherwise required by law.

Section 20

Limitation of Liability

To the maximum extent permitted by law, RentStack shall not be liable for loss of profits, business interruption, data loss, customer disputes, inventory loss, revenue loss, or indirect or consequential damages.

Section 21

Indemnification

Users agree to indemnify and hold RentStack harmless against claims arising from their business operations, violation of laws, customer disputes, or misuse of the software.

Section 22

Third-Party Services

RentStack may integrate with third-party services such as payment gateways, SMS providers, email services, cloud storage, and accounting software. RentStack is not responsible for outages or policies of third-party providers.

Section 23

Privacy

Use of RentStack is also governed by the Privacy Policy. Users should review the Privacy Policy to understand how personal information is handled.

Section 24

Force Majeure

RentStack is not responsible for delays or failures caused by events beyond reasonable control, including natural disasters, internet outages, government actions, cyber attacks, or power failures.

Section 25

Governing Law

These Terms shall be governed by the laws of India, without regard to conflict of law principles.

Section 26

Changes to Terms

RentStack may modify these Terms from time to time. Continued use of the service after changes become effective constitutes acceptance of the revised Terms.

Section 27

Contact

For any questions regarding these Terms and Conditions, please contact RentStack through the official support channels provided within the application or website.

By creating an account or using RentStack, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

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